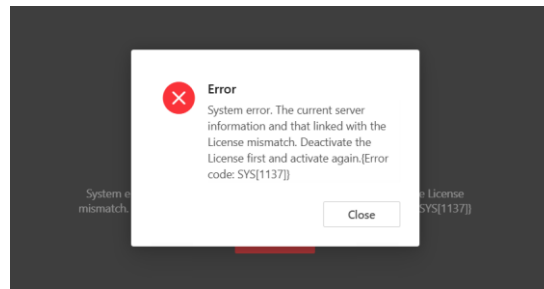


Windows 11 August 2026 Patch Causes License 1137 Error in HCP

Issue Symptoms

Following the update of HCP server to the latest Windows 11 patch, HCP began reporting a License 1137 error, although it had been working normally before the update.



Cause

Starting from August 2026, **Windows 11 version 24H2 (OS Build 26100.9278) and 25H2 (OS Build 26200.9278)** no longer include the **WMIC** utility. WMIC has been removed by default and is no longer available as a Feature on Demand (FOD).

Consequently, on clean installations or on systems upgraded to these latest versions of Windows 11, HCP fails to retrieve server hardware information due to the missing WMIC tool, resulting in the license error.

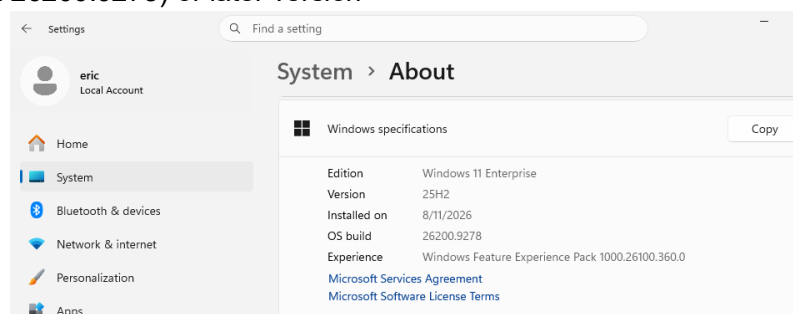
If you run 'wmic' in the Command Prompt (CMD), the following prompt will appear:

```
C:\WINDOWS\system32\cmd. x + v
Microsoft Windows [Version 10.0.26200.9278]
(c) Microsoft Corporation. All rights reserved.

C:\Users\eric>wmic
'wmic' is not recognized as an internal or external command,
operable program or batch file.
```

Affected Windows 11 Versions:

- 24H2 (OS Build 26100.9278) or later version
- 25H2 (OS Build 26200.9278) or later version



Note: The online installation method (DISM /Online /Add-Capability /CapabilityName:WMIC) no longer works.

Resolution

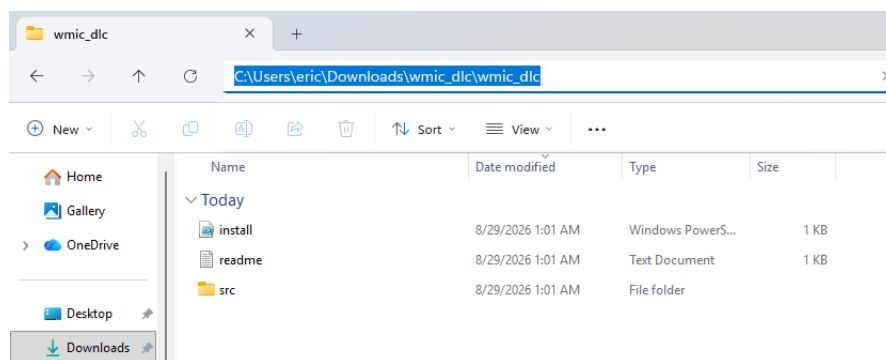
Microsoft has provided a temporary patch package for WMIC. Please complete the installation using **PowerShell**. For detailed information, refer to the official documentation:

<https://support.microsoft.com/en-us/servicing/os/windows/docs/2025/09/windows-management-instrumentation-command-line-wmic-removal-from-windows>

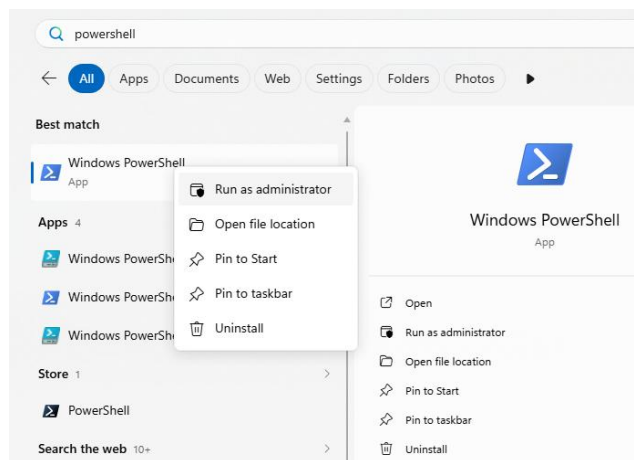
1. Download the wmic_dlc.zip file:

https://download.microsoft.com/download/1f01d660-d821-49b3-b247-7bc2fe9f4561/wmic_dlc.zip

2. Extract the ZIP file to a local folder.



3. Open PowerShell with Run as administrator.



4. Navigate to the wmic_dlc folder within PowerShell.

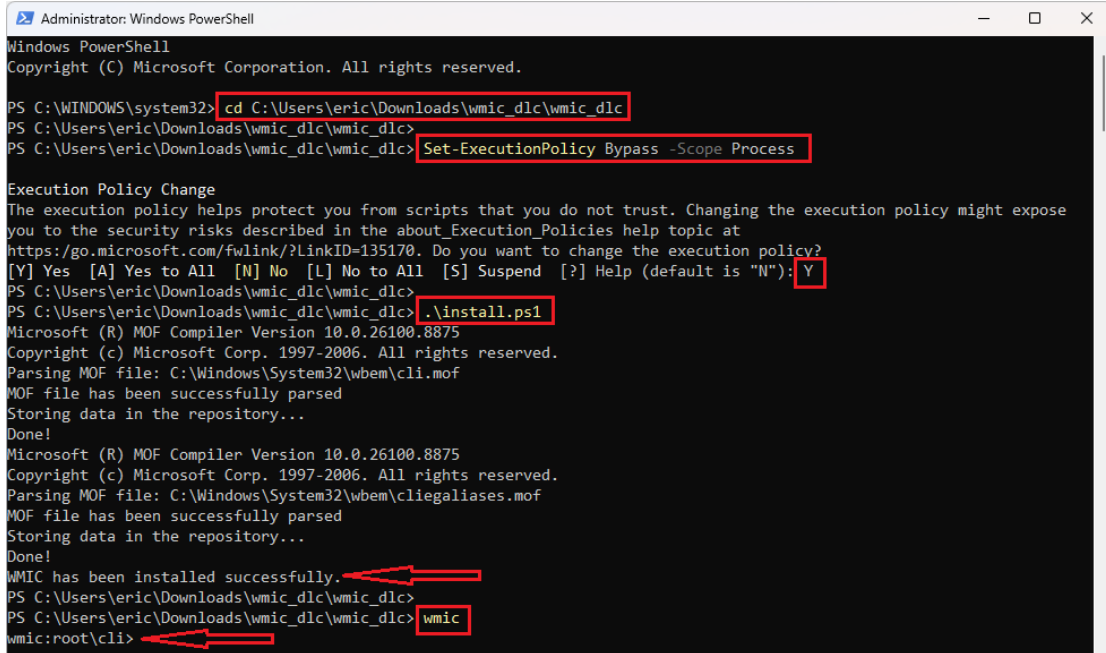
5. Run the following command: Set-ExecutionPolicy Bypass -Scope Process

If the system prompts you to change the execution policy, type 'Y' and press Enter.

6. Run the installation script: `.\install.ps1`

Wait until the screen displays: WMIC has been installed successfully.

7. Run the `wmic` command to verify that it now executes normally (it should show `wmic:root\cli>`).



```
Administrator: Windows PowerShell
Windows PowerShell
Copyright (C) Microsoft Corporation. All rights reserved.

PS C:\WINDOWS\system32> cd C:\Users\eric\Downloads\wmic_dlc\wmic_dlc
PS C:\Users\eric\Downloads\wmic_dlc\wmic_dlc>
PS C:\Users\eric\Downloads\wmic_dlc\wmic_dlc> Set-ExecutionPolicy Bypass -Scope Process

Execution Policy Change
The execution policy helps protect you from scripts that you do not trust. Changing the execution policy might expose
you to the security risks described in the about_Execution_Policies help topic at
https://go.microsoft.com/fwlink/?LinkID=135170. Do you want to change the execution policy?
[Y] Yes [A] Yes to All [N] No [L] No to All [S] Suspend [?] Help (default is "N"): Y
PS C:\Users\eric\Downloads\wmic_dlc\wmic_dlc> .\install.ps1
Microsoft (R) MOF Compiler Version 10.0.26100.8875
Copyright (c) Microsoft Corp. 1997-2006. All rights reserved.
Parsing MOF file: C:\Windows\System32\wbem\cli.mof
MOF file has been successfully parsed
Storing data in the repository...
Done!
Microsoft (R) MOF Compiler Version 10.0.26100.8875
Copyright (c) Microsoft Corp. 1997-2006. All rights reserved.
Parsing MOF file: C:\Windows\System32\wbem\cliealiases.mof
MOF file has been successfully parsed
Storing data in the repository...
Done!
WMIC has been installed successfully.
PS C:\Users\eric\Downloads\wmic_dlc\wmic_dlc>
PS C:\Users\eric\Downloads\wmic_dlc\wmic_dlc> wmic
wmic:root\cli>
```

8. Restart the HCP SYS service.

9. Activate the License. If the 1137 error persists, please deactivate the license first and then reactivate it.